



## Frequently Asked Questions for racing at Newbury

### How do I get to Newbury Racecourse?

There is a mainline rail station at the racecourse so it is easy to hop on and off a train. There are direct connections to and from London Paddington and the West Country. The racecourse is close to the M4 and M3 as well as the A34, A4 and A339. Just follow the signs when you arrive in Newbury and once you arrive at the racecourse you will be directed to the appropriate free car park. For more travel information, [click here](#).

### How far is Newbury Racecourse from London?

We are located approximately 50 minutes from London Paddington.

### Where can I park?

All car parking at Newbury Racecourse is free. Depending on the type of ticket you have purchased you will be directed to the appropriate car park. [Please click here](#) to see which car park applies to which ticket type.

### What is the dress code?

Dress Code: Premier Enclosure, Hospitality & The Hennessy Restaurant

Many people like to dress up especially for our Saturday meetings. Racegoers are encouraged to wear smart attire; gentlemen are asked to wear a collared shirt, although a tie is not essential. Smart denim\* and long, tailored shorts are acceptable. NO sports shorts, T-shirts, vests, sports/supporter shirts, tracksuits or sportswear (including trainers) are permitted. \*No rips or tears

Dress Code: Grandstand Enclosure & Racegoers Restaurant

Racegoers are encouraged to dress smartly. Smart denim\* and long, tailored shorts are acceptable, however NO sports shorts, vests, sports/supporter shirts or tracksuits are permitted. \*No rips or tears. There is no dress code for children under the age of 12 years in all enclosures.

Please ensure your guests are aware of our dress code in order to avoid embarrassment on the day. Newbury Racecourse plc reserve the right to refuse admission to anyone who is considered inappropriately dressed.

### Do I need to book in advance?

You don't have to book in advance to come racing at Newbury, although it is preferable and easier for you as you don't have worry about queuing for your ticket. You can also take advantage of our special advance booking discounts.

### Can I bring my own food and drink?

Please note that food and drink is not permitted into either the Premier or Grandstand enclosures, manufacturer sealed bottles of water are permitted up to 500ml. You may picnic by your car.

### **Is there accessibility provision?**

There is wheelchair access to both Enclosures with a special viewing platform in front of the track. The viewing platform must be pre-booked on live music dates - please call 01635 40015 to book.

There are disabled viewing areas at the Winning Post and on the first floors of the Berkshire Stand and Dubai Duty Free Grandstand. We offer Hearing Loops at all reception points and entrance gates. Disabled toilets are located within all three stands and the Crafty Filly, opened with Radar keys that are available from:

- The Dubai Duty Free Grandstand Reception, first floor bar and The Racegoers Restaurant (second floor)
- The Berkshire Stand Reception
- The Hampshire Stand: Hennessy Restaurant Cloakroom (second floor).

### **Is the racecourse suitable for children?**

Children of all ages are welcome when accompanied by an adult entry is free on all racedays except Party in the Paddock live music events. There is a raceday crèche for children aged between 3 months and 8 years based at the Rocking Horse Nursery on-site where you can leave your children for free up to 2 hours. There are also plenty of baby changing and feeding areas.

### **Can I smoke?**

Newbury operates a no smoking policy in all indoor areas and outdoor seated areas. Smoking is allowed in the outdoor standing areas including private boxes and restaurant balconies. E-cigarettes are not permitted in indoor areas or outdoor seated areas.

### **Does Newbury Racecourse accommodate celebrations and parties?**

Yes. You can also celebrate birthdays, anniversaries, pre-wedding gatherings or just get a group of friends together and enjoy group savings on tickets. We offer a unique venue to enjoy a celebration. Each raceday is different and the choices of entertainment are numerous, with top-class racing throughout the year, including live music events.

### **Can I bring my dog?**

Dogs are not allowed within the grounds of Newbury Racecourse, with the exception of registered assistance dogs. Newbury Racecourse Management respectfully request that dogs are never left in cars.

### **Can I take photos?**

You may use a camera in the normal public enclosures, as long as the photographs are not for commercial use. Please refrain from using flash photography in close proximity to any racehorse. On Music Nights, band management retain all image rights. Any photographer that is felt to be impeding or contravening these rights without accreditation and prior written consent will be requested to leave and escorted from the premises. Commercial photographers need to apply for press accreditation.

### **What happens if racing is abandoned?**

If this happens prior to the first race, you're entitled to a full refund. If racing is abandoned before completion of the third race, you'll receive a 50% refund and any later, you will not be entitled to any refund. Please refer to terms and conditions for more details.

### **When should I arrive?**

Gates usually open two hours before the first race, so there is plenty of time to arrive and get your bearings. In the winter, the first race generally kicks off around 12.15pm, however in summer, it will start a little later.

### **Do I need a racecard?**

A racecard is an essential investment for your day, listing all the runners & riders, their form guides and helpful tips. Racecards are sold from kiosks across the racecourse. If you have booked a hospitality package, racecards are usually provided.

**Is there a cash machine?**

Yes, there are many - they can be found on the ground floors of the Berkshire Stand and Grandstand.

**Is there anywhere to leave coats or luggage?**

There is a storage area behind the Information Desk on the ground floor of the Berkshire Stand where you can leave your coat, we encourage racegoers not to bring luggage however in exceptional circumstances this can be accommodated.

**Where can I bet?**

You can bet at the Betfred and totepool counters across the racecourse in all stands and enclosures or alternatively with the bookmakers who are situated in the betting ring in front of the grandstand.

**Is there vegetarian or gluten free food available?**

Vegetarian options are available at all indoor snack bars. Gluten free food is available at the Coffee Yard outlets, the Butcher's Block, the Kitchen and the Bakery. Please ask a member of staff for availability and allow 10-15 minutes for preparation.